COMPLAINT FOR DAMAGES

For this Complaint, the Plaintiff, Carmen Webb, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA"), and the invasions of Plaintiff's personal privacy by the Defendants and its agents in their illegal efforts to collect a consumer debt.
 - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendants transact business here and a substantial portion of the acts giving rise to this action occurred here.

PARTIES

- 4. The Plaintiff, Carmen Webb (hereafter "Plaintiff"), is an adult individual residing in Upland, California, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant, Stokes & Clinton, P.C. ("Stokes"), is a Alabama business entity with an address of 1000 Downtowner Boulevard, Mobile, Alabama 36609, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

- 6. Does 1-10 (the "Collectors") are individual collectors employed by Stokes and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
 - 7. Stokes at all times acted by and through one or more of the Collectors.

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 8. The Plaintiff allegedly incurred a financial obligation in the approximate amount of \$304.06 (the "Debt") to Avenue (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to Stokes for collection, or Stokes was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. Stokes Engages in Harassment and Abusive Tactics

12. Within the last year, Stokes contacted Plaintiff in an attempt to collect the Debt.

- 13. During the initial conversation, Plaintiff informed Stokes that she could not afford to pay the Debt at that time and advised Stokes that she would contact Stokes to make a payment once she had sufficient funds.
- 14. Stokes used loud and aggressive tone with Plaintiff, speaking to Plaintiff in a derogatory manner in an effort to intimidate Plaintiff into making an immediate payment.
- 15. Stokes threatened to file suit against Plaintiff unless the Debt was immediately paid.
- 16. Plaintiff is informed and believes and thereon alleges that Stokes is not licensed to practice law in the state of California and therefore had no ability to file suit against Plaintiff as threatened.
 - 17. On August 24, 2012, Stokes called Plaintiff before 8 A.M.
- 18. Stokes failed to send Plaintiff a letter within 5 days of its initial contact with her advising her of her rights as required by law.

C. Plaintiff Suffered Actual Damages

- 19. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 20. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

21. The Defendants' conduct was so outrageous in character, and so extreme in degree, as to go beyond all possible bounds of decency, and to be regarded as atrocious, and utterly intolerable in a civilized community.

<u>COUNT I</u> <u>VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT</u> <u>15 U.S.C. § 1692, et seq.</u>

- 22. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 23. The Defendants contacted the Plaintiff before 8:00 a.m. and after 9:00 p.m., in violation of 15 U.S.C. § 1692c(a)(1).
- 24. The Defendants engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt, in violation of 15 U.S.C. § 1692d.
- 25. The Defendants used unfair and unconscionable means to collect a debt, in violation of 15 U.S.C. § 1692f.
- 26. The Defendants failed to send Plaintiff a letter within five days of its initial contact with her advising her of her rights, in violation of 15 U.S.C. § 1692g(a).
- 27. The foregoing acts and omissions of the Defendants constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.

28. The Plaintiff is entitled to damages as a result of the Defendants' violations.

<u>COUNT II</u> <u>VIOLATION OF THE ROSENTHAL FAIR DEBT COLLECTION</u> PRACTICES ACT, Cal. Civ. Code § 1788 et seq.

- 29. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 30. The Rosenthal Fair Debt Collection Practices Act, California Civil Code section 1788 et seq. ("Rosenthal Act") prohibits unfair and deceptive acts and practices in the collection of consumer debts.
- 31. Stokes & Clinton, P.C., in the regular course of business, engages in debt collection and is a "debt collector" as defined by Cal. Civ. Code § 1788.2(c).
- 32. The Defendants failed to comply with the provisions of 15 U.S.C. § 1692, et seq., in violation of Cal. Civ. Code § 1788.13(e).
- 33. The Defendants did not comply with the provisions of Title 15, Section 1692 of the United States Code, in violation of Cal. Civ. Code § 1788.17.
- 34. The Plaintiff is entitled to damages as a result of the Defendants' violations.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendants:

- A. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;
- B. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. \$1692k(a)(2)(A) against the Defendants;
- C. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) against the Defendants;
- D. Actual damages pursuant to Cal. Civ. Code § 1788.30(a);
- E. Statutory damages of \$1,000.00 for knowingly and willfully committing violations pursuant to Cal. Civ. Code § 1788.30(b);
- F. Actual damages from the Defendants for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy and intentional infliction of emotional distress in an amount to be determined at trial for the Plaintiff;
- G. Punitive damages; and
- H. Such other and further relief as may be just and proper.

1	TRIAL BY JURY DEMANDED ON ALL C	OUNTS
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6	6 By:	
7	Tammy Hussin, Esc	
8	Lemberg & Associa	ites, LLC ff_Carmen Webb
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Case 5:12-gy-q-1769-1748-5PSTROCHUMANT, CENGRAD/116/11RICP 2019-CA DIFFORNPAGE ID #:22 CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box if you are representing yourself □) DEFENDANTS													
I (a) PLAINTIFFS (Check box if you are representing yourself □)				DE	FENDA	ANTS							
Carmen Webb				Stokes & Clinton, PC									
(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)				representing Att	orneys (If Known)							
Tammy Hussin, 6404 Merlin Drive, Carlsbad, CA 92011													
855-301-2300 X 5514 Lambage & Associates 1100 Summer St 3rd El Stamford CT 06005 2026522250				5 2026522250									
Lemberg & Associates, 1100 Summer St 3rd Fl Stamford CT 06905 2036532250													
II. BASIS OF JURISDICTION (Place an X in one box only.) III. CITIZENSHIP OF PI (Place an X in one box									Only				
□ 1 U.S.	. Government Plaintiff	4 3	Federal Question (U.S. Government Not a Party)	Citizen of This Stat	e		PTF □ 1	DEF □ 1	Incorporated or P of Business in thi		PT Place □	
□ 2 U.S.	. Government Defendant	□ 4	Diversity (Indicate Citize of Parties in Item III)	enship	Citizen of Another	State		□ 2	□ 2	Incorporated and of Business in Ar			5 🗆 5
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IV. OR	IGIN (Place an X in one	e box o	nly.)		•								
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Proceeding State Court Appellate Court Reopened District Judge from Litigation Magistrate Judge													
V. REQUESTED IN COMPLAINT: JURY DEMAND: ✓Yes □ No (Check 'Yes' only if demanded in complaint.)													
CLASS ACTION under F.R.C.P. 23: ☐ Yes No MONEY DEMANDED IN COMPLAINT: § Damages, fees, costs													
VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) 15 U.S.C. 1692 - Violations of the Fair Debt Collection Practices Act													
VII. NATURE OF SUIT (Place an X in one box only.)													
OT.	THER STATUTES		CONTRACT		TORTS		TORTS		I	PRISONER		LABOR	
□ 400 S	State Reapportionment		Insurance		RSONAL INJURY		PERSONAL		I	PETITIONS		air Labor	Standards
□ 400 S □ 410 A	State Reapportionment Antitrust	□ 120	Insurance Marine	□ 310	RSONAL INJURY Airplane	F	PERSONAL PROPERTY		I	PETITIONS Motions to	Α	air Labor Act	
□ 400 S □ 410 A □ 430 B	State Reapportionment	□ 120 □ 130	Insurance Marine Miller Act	□ 310 □ 315	RSONAL INJURY Airplane Airplane Product Liability	☐ 370	PERSONAL		I	PETITIONS	A □ 720 L	air Labor	
□ 400 S □ 410 A □ 430 B □ 450 C	State Reapportionment Antitrust Banks and Banking Commerce/ICC Rates/etc.	□ 120 □ 130 □ 140	Insurance Marine Miller Act Negotiable Instrument Recovery of	□ 310 □ 315	RSONAL INJURY Airplane Airplane Product Liability Assault, Libel &	☐ 370 ☐ 371	PERSONAL PROPERTY Other Fraud Truth in Len Other Persor	nding nal	□ 510 □ 530	PETITIONS Motions to Vacate Sentence Habeas Corpus General	720 L R □ 730 L	Fair Labor Act Labor/Mgm Relations Labor/Mgm	nt. nt.
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FOR OFFICE USE ONLY: Case Number:

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

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VIII(a). IDENTICAL CASES: Has If yes, list case number(s):	this action been pr	eviously filed in this court an	id dismissed, remanded or closed? ■ No ☐ Yes					
VIII(b). RELATED CASES: Have If yes, list case number(s):	any cases been pre	eviously filed in this court tha	it are related to the present case? ≝No □ Yes					
□ C. 1	Arise from the same Call for determinati For other reasons w	e or closely related transactio on of the same or substantial ould entail substantial duplic	ns, happenings, or events; or ly related or similar questions of law and fact; or ation of labor if heard by different judges; or and one of the factors identified above in a, b or c also is present.					
IX. VENUE: (When completing the	following informat	ion, use an additional sheet it	f necessary.)					
			f other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).					
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country					
County of San Bernardino								
			f other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).					
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country					
			State of Alabama					
(c) List the County in this District; (County In land condemnation can	-		f other than California; or Foreign Country, in which EACH claim arose.					
County in this District:*	,		California County outside of this District; State, if other than California; or Foreign Country					
County of San Bernardino								
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us			San Luis Obispo Counties					
X. SIGNATURE OF ATTORNEY (OR PRO PER):	To A	Date October 10, 2012					
Notice to Counsel/Parties: The or other papers as required by law	e CV-71 (JS-44) C	ved by the Judicial Conferenc	rmation contained herein neither replace nor supplement the filing and service of pleadings e of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ting the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)					
Key to Statistical codes relating to So	cial Security Cases	:						
Nature of Suit Code	Abbreviation	Substantive Statement of	f Cause of Action					
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))						
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)						
863	DIWC		d workers for disability insurance benefits under Title 2 of the Social Security Act, as filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))					
863	DIWW	All claims filed for widow	s or widowers insurance benefits based on disability under Title 2 of the Social Security					

CV-71 (05/08) CIVIL COVER SHEET Page 2 of 2

All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security

All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42

Act, as amended. (42 U.S.C. 405(g))

Act, as amended.

U.S.C. (g))

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